Mediacom the power to simplify

home controller

The Power to Control and Secure Your Home from Virtually Anywhere.

QUICK USER GUIDE

Congratulations! **You just made it easier than ever to monitor your property, keep your loved ones safe, and stay connected to your home and family from virtually anywhere. Our UL approved central monitoring station will allow you to relax knowing your home is protected.**

INTRODUCTION

The interactive TouchScreen acts as the control center that enables you to operate your security system and interact with your home at the touch of a button. Use it to arm and disarm your system, view live video from cameras placed in your home and view real-time web content all from the full-color display. The following section provides an overview of your TouchScreen and offers quick tips on how to use the various features.

ARM HOME CONTROLLER

1. Touch the green *Disarmed - Press to Arm* button on the top left of the Home Screen.
2. Enter your 4-digit security code to arm the system.

   Arm Away: Arms perimeter with entry/exit delays, interior sensors armed

   Arm Stay: Arms perimeter with entry/exit delays, interior sensors not armed

   Arm Night: Arms perimeter without exit delays, motion is not enabled

Note: You are able to view the arming sequence in the top left banner on your TouchScreen.

DISARM HOME CONTROLLER

1. Touch the red *Armed - Press to Disarm* button on the top left of the Home Screen.
2. Enter your 4-digit security code to disarm the system.

Note: Audible alerts last for 30 seconds for entry.

REMOTE ACCESS TO YOUR SYSTEM:

WEB PORTAL ACCESS

Upon activation of your security system, you will receive an email with a temporary username/password. The temporary username and password, along with the master code, will be required to log into the web portal for first time access. Web Portal: www.mediacomcable.com/homecontroller. You will then be prompted to create your own permanent username/password. Once you are logged in, you will arrive at your personal security portal. Navigational details can be found in the user manual.

MOBILE ACCESS

Download the "My Home TouchScreen" app by Comporium from the App Store℠ or Google Play™ Store. Then, launch the application by tapping on the home screen of your mobile. Enter username and password.

IMPORTANT ITEMS TO REMEMBER:

Master Security Code:_____

For TouchScreen/Web Portal disarming and Settings control.

Account #: _____

Security Password:_____

To give to the monitoring station in case of false alarm.

Web Portal Username: _____

For remote access.

Web Portal Password: _____

For remote access.

Note: The above information is strictly confidential for you.

Service and Support Number:

866-455-1595

Not all features are available in all areas.

Web Portal Address:

www.mediacomcable.com/homecontroller

Click on the Home Controller Portal link.

24/7 SECURITY MONITORING

Mediacom's central monitoring station provides 24/7 UL approved monitoring for your residence.

The following information will provide you an overview of what occurs when the central monitoring station receives an alarm signal:

BURGLARY AND FIRE

1. Customer Notification - Two calls are placed in an attempt to notify the customer
2. Dispatch Authorities

PANIC

1. Dispatch Authorities - No calls are made first
2. Customer List Notification

SYSTEM TESTING

You should test your system monthly. Please see user manual for system testing instructions.

Suggested Action: Leave the house immediately if you have any doubt about your safety.

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License Number: IOWA AC-230

Identification code: HMQUGRev1062813JL
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V12-11/13 M731-23359